

QUALITY, ENVIRONMENTAL AND H&S POLICY **OF** **LOWTHER FORESTRY GROUP LIMITED**

Quality Policy

The Quality Policy of Lowther Forestry Group Limited is to operate to recognised Codes of Practices such as BS. 3998 for tree works and where applicable any other relevant British Standards, series 3000 and ISO 9001:2015 International Quality Management Standard. We are committed to compliance to the requirements of the National Highways Sector Scheme 18, 2a & 2c.

We shall strive to improve the level of service, promote and develop a culture of continual improvement in order to improve customer satisfaction levels.

To ensure the business continues to be successful we shall ensure personnel receive the appropriate training and development to carry out their job in an effective manner.

The performance of the QMS and our quality objectives will be reviewed to ensure their effectiveness and continued suitability at the annual management review meetings. It is our policy to improve the performance of the QMS

Environmental Policy

Lowther Forestry Group Limited is committed to the adoption of environmentally responsible policies and practices, together with the regular review of both its performance and scope for further improvements. Our aims, through continuous staff awareness is to create and maintain the highest levels of environmental responsibility, we are committed to continual improvement and preventing pollution.

Lowther Forestry Group Limited maintains a fundamental belief in the importance of protecting the environment, and will take all necessary steps within its power to eliminate, or control, environmental hazards by:

Striving to adopt the highest possible environmental standards in all its operations, wherever these are located.

Aiming to use the most economical use of all materials, supplies and energy, using renewable or recycled materials wherever possible.

Keeping itself fully informed of best practices elsewhere and compliance with environmental legal and any other requirements.

Minimising waste produced in all parts of the business, inclusion of recycled materials and the methods for environmentally acceptable disposal of materials as necessary.

We shall consistently comply with applicable legal requirements to which Lowther subscribes relating to our environmental legislation, regulations and other compliance obligations.

Encouraging employee involvement in positive environmental action. Regularly assessing the environmental impact of all its operations.

Lowther Forestry Group Limited staff has a responsibility towards the environment, in which they live and work a responsible attitude and commitment to the Company's objectives are expected.

Our environmental objectives and targets shall be reviewed on an as and when basis and formally reviewed at each management review of the management system.

The contents of this policy shall be communicated to all personnel through induction training and its understanding verified during internal audits of the quality management system.

This policy shall be available to the public via the company's web site and will be reviewed annually.

Health & Safety Policy

At Lowther Forestry Group Ltd we recognise our duties under current health and safety legislation and we will endeavour to meet the requirements of this legislation and other requirements such as ACoPs and customer requirements to maintain a safe and healthy working environment. Our Managers and Supervisors are informed of their responsibilities to ensure they take all reasonable precautions, to ensure the safety, health and welfare of those that are likely to be affected by the operation of our business.

Lowther Forestry Group Ltd recognises its duty to make regular assessment of the hazards and risks created in the course of our business.

We also recognise our duty, so far as is reasonably practicable:

- to meet our legal obligations to maintain safe and healthy working conditions;
- to provide adequate control of the health and safety risks so identified;
- to consult with our employees on matters affecting their health and safety;
- to provide and maintain safe plant and equipment;
- to ensure the safe handling and use of substances;
- to provide information, instruction, training where necessary for our workforce, taking account of any who do not have English as a first language;
- to ensure that all workers are competent to do their work, and to give them appropriate training;
- to prevent accident, injury and cases of work related ill health;
- to actively manage and supervise health and safety at work;
- to have access to competent advice;
- to seek continuous improvement in our health and safety performance and management through regular (at least annual) review and revision of this policy; and
- to provide the resource required to make this policy and our Health and Safety arrangements effective.

We also recognise:

- our duty to co-operate and work with other employers when we work at premises or sites under their control to ensure the continued health and safety of all those at work; and
- our duty to co-operate and work with other employers and their workers, when their workers come onto our premises or sites to do work for us, to ensure the health and safety of everyone at work.

To help achieve our objectives and ensure our employees recognise their duties under health and safety legislation whilst at work, we will also communicate this policy and inform them of their duty to take reasonable care for themselves and for others who might be affected by their activities

This policy shall be available to the public via the company's web site, and will be reviewed annually.

Approved by

A. Stephenson
(Managing Director)